

**For more information
contact the
Native American
Disability Law Center**

Farmington Office
3535 East 30th Street, Suite 201
Farmington, New Mexico 87402
(505) 566-5880
Fax: (505) 566-5889
Toll-Free: 1-800-862-7271

Gallup Office
207 South Second Street
Gallup, New Mexico 87301
(505) 863-7455
Fax: (505) 863-1916
Toll-Free: 1-877-283-3208

Call Us

- ▶ If you have questions about how to apply for VR Services.
- ▶ If you are trying to obtain VR Services but are having difficulty doing so.
- ▶ If you have been denied services.
- ▶ If you are unhappy with the services you are receiving.

You may also contact your
nearest VR office at:

Central Office
(928) 871-6338

Shiprock Agency
(505) 368-1044/1046

Fort Defiance Agency
(982) 871-6957

Kayenta Agency
(928) 697-5685

Chinle Agency
(928) 674-2187

Crownpoint Agency
(505) 786-2260

Tuba City Agency
(928) 283-3361

Keep copies of all letters & papers you receive from OSERS. Take notes on what is said by who & what is done at meetings. This information will help if you have problems with your services.



**NATIVE AMERICAN
DISABILITY LAW CENTER**

**Vocational
Rehabilitation
Services on the
Navajo Nation**

**Protection and Advocacy
for Native Americans
with Disabilities**

Do you have a mental or physical disability?

Do you want to go back to work?

Do you need training or special equipment to do so?

Vocational Rehabilitation Services may be able to help you.

What are Vocational Rehabilitation Services?

On the Navajo Nation, the Office of Special Education & Rehabilitation Services (OSERS) provides free Vocational Rehabilitation (VR) services. OSERS helps individuals with disabilities get the training, education, & equipment they need to go to work. VR Counselors help you get the services you need to gain & keep employment.

Eligibility for VR Services

To qualify for Navajo Nation VR Services, you must:

- ▶ Be an enrolled member of an American Indian tribe;
- ▶ Reside on or near the Navajo Nation;
- ▶ Have a physical &/or mental impairment; and
- ▶ Benefit from vocational rehabilitation services.

What to Expect During the Process

Application

You must fill out an application to make sure you qualify for VR services at the OSERS office. First, you will have an intake interview. Be prepared to answer questions about: your disability, your family history, your past education or training, & your past work experience. You should take information about your income & disability to the interview. OSERS will let you know if you qualify for VR services.

Plan for Employment

If you qualify for VR services, a counselor will ask you about what type of job you want & what problems you may have working. The counselor will use this information to help you plan how to go back to work. This plan is called an Individualized Plan for Employment (IPE).

Grievances

If you & your counselor cannot agree on your IPE or if you do not receive services that are in your IPE, you should contact the Client Assistance Program (CAP). If you are denied services, you have the right to appeal. **You can also call the Native American Disability Law Center.**

Examples of VR Services

- ▶ Counseling & Guidance
- ▶ Physical & Mental Restoration Services (including Native Healing Services)
- ▶ Vocational & other Training services (includes educational expenses)
- ▶ Transportation (includes vehicle modifications)
- ▶ Interpreter & note-taking services for individuals who are deaf
- ▶ Reader, rehabilitation teaching, note-taking & mobility services for individuals who are blind
- ▶ Assistive Aids & Devices
- ▶ Job Placement
- ▶ Occupational licenses, tools, equipment, initial stock & supplies
- ▶ Rehabilitation Technology Services
- ▶ Independent Living Services

State VR Services

You can also apply for services from the State VR office in the state where you live. You are eligible for State VR services even if you live on the reservation.